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FIREFIGHTERS FIRST CREDIT UNION ADDS DIGITAL RECEIPTS TO THEIR MOBILE BANKING APP

January 2021— LOS ANGELES, CALIFORNIA – Firefighters First Credit Union launched Digital Receipts within their mobile banking app, FireFirstCU. Digital Receipts allows members to capture purchase receipts from any source—paper, email or online—and store them in a single, searchable cloud database accessed from any mobile device.

“Paper receipts are a nuisance,” said Kelly Ramsay, Firefighters First Credit Union’s Senior VP, Marketing. “Most of our members don’t have a good system for keeping them. Email receipts makes tracking purchases easier but merging them with paper records becomes a headache at tax time. Digital Receipts solves everything.”

The Digital Receipts feature also allows users to set alerts for returns. “I think everyone has had the experience of hunting down a paper receipt for an item you want to return, only to find you’ve missed the allowable return window,” said Ramsay. “You can capture a receipt and set an alert right at the point-of-sale. It only takes a few seconds longer than stuffing it into your wallet.”

Digital Receipts is the first of several upgrades Firefighters First will be adding to their mobile app. “Our members rely on their mobile devices for banking. Firefighters often don’t have the time or opportunity to sit at a desk and open a laptop,” said Ramsay. “Firefighters exemplify trust, loyalty, and service and we want to reflect that in the way we take care of our members’ financial life.”

For more information, please visit [www. https://www.firefightersfirstcu.org/Resources/Digital/Mobile-Banking/Digital-Receipts](https://www.firefightersfirstcu.org/Resources/Digital/Mobile-Banking/Digital-Receipts).

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About Firefighters First Credit Union

Firefighters First Credit Union was formed in 1935 as Los Angeles Firemen's Credit Union and serves fulltime, paid firefighters nationwide and their families. In 2014 they changed their name to Firefighters First Credit Union to better reflect their member base and in 2017 received their Federal Charter. Firefighters First currently has assets of almost \$1.8 billion serving over 53,000 members.